

WHAT HAPPENS DURING AN IRIS CASCADE HR SOFTWARE PROJECT?

1



YOU'LL BE ASSIGNED A PROJECT MANAGER

Your IRIS Cascade project manager will go through the basics of what is going to happen during the implementation.

2



PROJECT INITIATION MEETING/KICK OFF

This is a key meeting where we'll discuss all key deliverables, milestones, identify issues and define the risks. Basically, everything and anything that is involved in the implementation of your software.

3

PROJECT PLAN DOCUMENT

This will outline the scope of the project. Along with this, you will receive a project plan and implementation guide.

4

DATA TRANSFER

This is where you pull together all your personnel data. Our technical service team will then be on hand to help you get that data into your system.

5

TRAINING AND CONSULTATION

A Consultant will be made available to make sure Cascade is implemented successfully. We want you to get the most out of your software.

6

IMPLEMENTATION COMPLETE

When all the implementation points on your project plan are complete, this will be the end of the Project.

7

GO LIVE!

You're up and running with a configured system that is set up to suit the needs of your organisation.

8

YOU'LL BE ASSIGNED A DEDICATED ACCOUNT MANAGER

Once your project is fully implemented, you will be assigned an account manager. Our experienced account managers offer support and advice throughout the lifetime of your software.

9

CUSTOMER PORTAL

This is an online resource within the IRIS Help hub with user guides and up to date Cascade news. You can also log service desk calls and use our 'Change Lab' which is a way for you to suggest changes to the development roadmap.