IRIS Cascade HRi

WHAT HAPPENS DURING AN IRIS **CASCADE HR SOFTWARE PROJECT?**



YOU'LL BE ASSIGNED A **PROJECT MANAGER**

project manager will of what is going to

PROJECT INITIATION MEETING/KICK OFF

This is a key meeting where we'll discuss all key deliverables, milestones, identify issues and define the risks. Basically, everything and anything that is involved in the implementation of your software.



PROJECT PLAN DOCUMENT

This will outline the scope of the project. Along with this, you will receive a project plan and implementation guide

DATA TRANSFER

This is where you pull together all your personnel data. Our technical service team will then be on hand to help you get that data into your system.

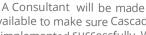


TRAINING AND CONSULTATION

available to make sure Cascade is implemented successfully. We want you to get the most out of your software.









implementation points on your project plan are complete, this will be the end of the Project.



a configured system that is set up to suit the needs of your organisation.

YOU'LL BE ASSIGNED A

DEDICATED ACCOUNT MANAGER Once your project is fully implemented, you will be

assigned an account manager. Our experienced account managers offer support and advice throughout the lifetime of your software.

CUSTOMER PORTAL

This is an online resource

within the IRIS Help hub with user guides and up to date Cascade news. You can also log service desk calls and use our 'Change Lab' which is a way for you to suggest changes to the development roadmap.

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